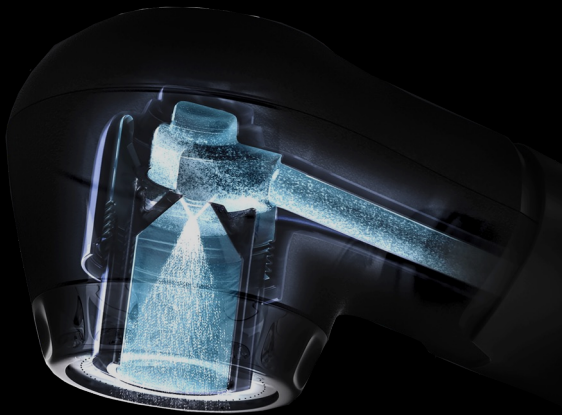


Water Saver

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Frequently
Asked
Questions.

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1. Water Saver compatibility.

1.1 .Equipment rate.

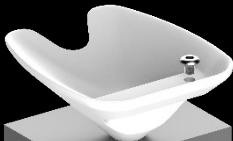
For optimum experience with the Water Saver, 100% of salon backwashes must be equipped with Water Saver to ensure even water flow.

1.2. Backbar Compatibility.

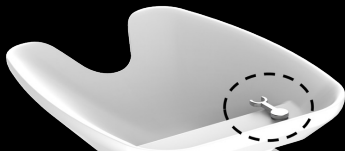
A plumber may be required to help you.

Water Saver can be installed on two types of backwash:

- a. On slider system: if you have a backwash with a slider that can be unscrewed and removed, you can install the Water Saver thanks to its EasyDock support. *See section 2.1.*



- b. On an AquaStop system: if you have a backwash with an AquaStop (a hook to hold your showerhead), you can install the Water Saver thanks to its AquaStop adapter. *See section 2.1.*

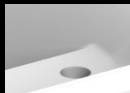


If your backwash is brand new or if you have another type of docking system which is not one of two mentioned above, we recommend that you measure the diameter of the hole where the hose goes through, to make sure that you can install the EasyDock support.

- The hole diameter must be comprised between 30 and 40mm of width.
- The hole thickness must be comprised between 3 and 20mm.



If the slider in your backwash cannot be unscrewed or is glued to the sink, your backwash is not compatible. You can screw the Water Saver to your hose but you won't be able to install the Water Saver support (Easydock support).
See section 2.9.



1.3. Hose compatibility

A plumber may be required to help you. Water Saver is compatible with 2 different types of standard hoses:

a. M15 Male hose.



b. 1/2" Female hose.



Water Saver is not compatible with the following type of hose:

a. 3/8" Male hose.



You will need to change your hose to a M15 hose. This can require the help of a plumber.

If your backwash is equipped with a hose for home shower (see picture), the Water Saver will fit, however we do not recommend using it as the hose is thinly coated, not allowing the water fragmentation jet technology and its pressure to withstand it. This may cause damage to the hose and should be avoided, especially if the home hose is already damaged.



1.4. Water heating system compatibility.

It is important to know how the water in your salon is heated. Knowing the equipment type determines the compatibility with the Water Saver.

This step may require the service of a plumber who can help determine the type of system.

If your salon has a cylindrical shaped boiler (tank, storage) heating system, your heating system is compatible.



If your salon has a rectangular-shaped instant heating system, your heating system is not compatible. This includes all gas and electric rectangular-shaped instant heaters.



We do not recommend installing the Water Saver showerhead with heating systems that are older than 5 years.

2. Water Saver installation.

2.1 Box contents.



a. 1 Water Saver showerhead.



b. 1 EasyDock support (with nut and gasket). Please note: when opening the box, the Water Saver is fitted inside the EasyDock. You will need to remove it from the EasyDock to proceed with the installation steps.



c. 1 AquaStop adapter (with nut).



d. 1 green/yellow gasket. Please note: the gasket is placed under the showerhead.

2.2. What tools (not included) do I need for the installation?



a. A pair of pliers.



b. A 13mm wrench.

2.3. There are two accessories in the box, in addition to the Water Saver. What are they used for?

The cylindrical-shaped accessory (a.) is called the EasyDock support. It is to be used to support the Water Saver when not in used, for slider standard backwash. *See Section 1.2.*

Please note: when opening the box, the Water Saver is fitted in the EasyDock. You will need to remove it from the EasyDock to proceed with the installation steps. *See Section 2.1.*

The smaller one (b.) is called the AquaStop adapter. It is to be used to support the Water Saver when not used, for AquaStop standard backwash.



a. EasyDock support.



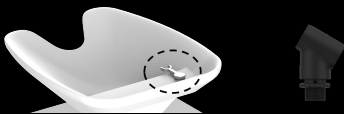
b. AquaStop adapter.

Depending on your type of backwash, you will need either one of them, not both. *See Section 2.4.*

2.4. Which one of these support accessories should I use with Water Saver on my type of backwash ?

Water Saver can be installed on two different types of backwash (*See Section 1.2*), thanks to its two different support accessories: the AquaStop adapter and the EasyDock support (*See Section 2.1*).

If you have a backwash with an AquaStop (a hook to hold your showerhead), you can install the Water Saver with its AquaStop support. You won't need the EasyDock.



If you have a backwash with a slider that can be unscrewed and removed, you can install the Water Saver thanks to its EasyDock accessory. You won't need the AquaStop support.



2.5. Before installing Water Saver, I need to remove my old showerhead. How do I do that?

You need to remove your old showerhead to be able to install Water Saver. Use a 13mm wrench or a pair of pliers to unscrew your old showerhead from the hose. If there is one, remove the gasket from the tip of the hose and throw it away.

Please note: do not reuse this old gasket with Water Saver. There is a brand new gasket provided in the Water Saver box. Using an old gasket may cause watertightness issues.

2.6. I have an AquaStop system on my backwash. How to install the Water Saver with the AquaStop adapter?

Please refer to the tutorial video for further information. You can also download the installation sheets.

You will need the following parts and tools to install the Water Saver showerhead:



a. A pair of pliers or a 13mm wrench.

b. The Water Saver showerhead
Please note: make sure to remove the EasyDock support.



c. The AquaStop adapter and its nut.



d. The gasket (green/yellow round piece).

After having removed your old showerhead (See Section 2.5), install the AquaStop support:

- Unscrew the nut from the AquaStop adapter.
- Place the AquaStop adapter on the AquaStop system in the sink.
- At the bottom of the support, screw the nut until the Aquastop is firmly fixed and doesn't move anymore.

Tip: If the hook of your AquaStop is too close to the sink and doesn't allow you to screw the nut, you just need to push and turn it until you have enough space to screw the nut.

Install the Water Saver showerhead:

- Place the gasket inside the bottom part of the showerhead (golden part). Make sure the gasket is correctly fitted inside to avoid any water leak. Please note: no specific orientation for the green/yellow gasket. You can place it inside the showerhead with the green or yellow side facing the hose.
- Screw the Water Saver showerhead on the hose.
- Tighten the fitting with a 13mm wrench or a pair of pliers to avoid any leakage.
- Open the faucet to check that there is no water leak.
- Place the Water Saver showerhead onto the AquaStop adapter. The showerhead is ready to be used!

**If your showerhead needs to be installed with a ½" connector refer to the related section.*

2.7. I have a slider system on my backwash. How to install the Water Saver with the EasyDock support?

Please refer to the tutorial video for further information. This step may require the help of a plumber. You can also download the installation sheets.

You will need the following parts and tools to install the Water Saver showerhead:



a. A pair of pliers or a 13mm wrench.



b. The Water Saver showerhead
Please note: make sure to remove the EasyDock support.



a. The Easy Dock support, its seal and its nut.



b. The gasket (green/yellow round piece).

After having removed your old showerhead (See Section 2.5), dismantle the slider:

- Remove the hose from the slider by pulling it down from below the slider.
- Unscrew the nut beneath the slider at the back of the shampoo bowl, manually or with a pair of pliers. Tip: with your hand, hold the slider from the top while unscrewing in from the bottom, in order to avoid it spinning endlessly.
- When it is sufficiently unscrewed, remove the slider from the hole in the shampoo bowl.

Install the EasyDock support:

- Unscrew the nut from the EasyDock support.
- Keep the black seal on the EasyDock support.
- Slide the nut around the hose.
- Mount the EasyDock support inside the hole in the shampoo bowl. Make sure the black seal is in contact with the above surface of the shampoo bowl.
- At the back of the shampoo bowl, screw the nut on the EasyDock support (manually), until the EasyDock support is fixed and remains in place without moving anymore.
- Slide the hose into the EasyDock support.

Install the Water Saver showerhead:

- Place the gasket inside the bottom part of the showerhead (golden part). Make sure the gasket is correctly fitted inside to avoid any water leak. Please note: no specific orientation for the green/yellow gasket. You can place it inside the showerhead with the green or yellow side facing the hose.
- Screw the Water Saver showerhead on the hose.
- Tighten the fitting with a 13mm wrench or a pair of pliers to avoid any leakage.
- Open the faucet to check that there is no water leak.
- Place the Water Saver showerhead within the EasyDock support. The showerhead is ready to be used!

**If your showerhead needs to be installed with a ½" connector refer to the related section.*

2.8. My hose is a ½" female connector. How do I install my Water Saver with a ½" female connector hose?

After having removed your old showerhead (*See Section 2.5*), install the Water Saver showerhead:

- Unscrew the conical bottom part of the Water Saver showerhead (part where the inside is golden).
- From this bottom part, retrieve the filter. Place it inside the ½" connector.
- Make sure you leave the flow reducer (small white piece) in place inside the showerhead once you have removed the bottom part.
- Screw the Water Saver showerhead onto the ½" connector.
- Open the faucet to check that there is no water leak.
- Place the Water Saver showerhead onto the EasyDock support. The showerhead is ready to be used!

For the rest of the installation, refer to the corresponding section for detailed instructions for EasyDock or AquaStop.

2.9. My backwash is neither a slider nor an AquaStop system.

How do I install my Water Saver if my sink isn't compatible:

If your sink isn't compatible with any of the two supports provided in your box (AquaStop and EasyDock), you can still use your Water Saver, with the following procedure.

After having removed your old showerhead (*See Section 2.5*), install the Water Saver showerhead:

- Place the gasket (green/yellow round piece) inside the bottom part of the showerhead (golden part).
- Make sure the gasket is correctly fitting inside to avoid any water leak. Please note: no specific orientation for the green/yellow gasket. You can place it inside the showerhead with the green or yellow side facing the hose.
- Screw the Water Saver showerhead on the hose.
- Tighten the fitting with a 13mm wrench or a pair of pliers to avoid any leakage.
- Open the faucet to check that there is no water leak.
- Place the Water Saver on your actual support. If it doesn't fit you can leave it hanging in the sink.
- Be careful to hold the Water Saver when turning on the faucet, as the pressure of the water jet will project the Water Saver backwards.

3. Water Saver usage.

3.1. How to properly hold the Water Saver?

Here are our recommendations for an optimised experience with the Water Saver:

Several grips are possible for the Water Saver showerhead, at your convenience. What needs to be avoided is to grab it by the handle or the pipe only.

Tip: hold the showerhead from above, positioning one or two fingers on the head of the showerhead and the remaining fingers under the showerhead, like so.



3.2. How to use the Water Saver?

The Water Saver is a brand-new experience at the backbar. It is equipped with a revolutionary experience.

The drops are much smaller than with a standard showerhead, and they are propelled at high speed.

You might need some time to adjust your gesture, which can be different than what you were used to.

Properly holding and using the Water Saver avoids splashing and allows for an optimised experience at the backbar, for you and your clients.

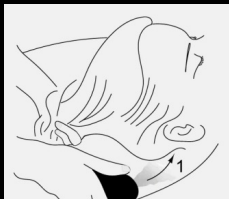
Usage tips of the Water Saver for an optimised experience

Take the showerhead out of its docking (EasyDock or AquaStop support) and adjust the water temperature.

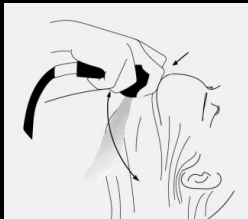
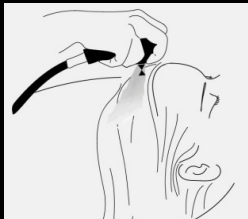
Once you're holding the Water Saver, gently open the faucet, in order to control the water jet, especially during first uses.

Please note: after a long period of inactivity or in the morning, allow some time for adjustment to obtain water at the convenient temperature. It may be a bit longer to get hot water, this is normal (*See Section 3.8*).

To wet/rinse the hair, start by wetting the underside of the head, at the level of the neck, in the region of the vertex, in order to get used to the showerhead.



Then, position the Water Saver close to the scalp, about 2 centimetres high maximum. The water jet must face backwards.



When wetting/rinsing at the edge of the forehead, it is possible to place your other hand in opposition, in a natural manner, in front of the Water Saver showerhead. Finish wetting/rinsing the hair as usual.

3.3. How to maintain the Water Saver?

Please refer to the maintenance tutorial video.

Due to its daily contact with water, the Water Saver can have some limescale around the water jet holes after use.

For an optimised experience at the backbar, we recommend decalcifying the Water Saver every 2 weeks. If the Water Saver is not regularly decalcified, some water jets can be deviated and induce splashing.

The recommended procedure is fast, simple and effective:

- Remove the Water Saver showerhead from its docking (Easy dock or Aqua stop support).
- Fill in a glass of white vinegar
- Immerse the head of the Water Saver in the glass of vinegar, facing upwards. All the holes from which the water jets come out must be recovered by vinegar.
- Leave the showerhead for 30 minutes to 2 hours. 30 minutes are usually more than enough to decalcify the Water Saver.
- Remove the Water Saver from the glass of vinegar and place it back inside its docking (Easy dock or Aquastop support).

Please note: do not disassemble the Water Saver or remove any inner parts. Otherwise, the function of the Water Saver may be impaired.

3.4. Water Saver makes a different noise than my old showerhead. Is it normal?

The Water Saver saves up to 69% of water thanks to its patented water fragmentation technology, consisting of a drop collision system. The noise resulting from the collision of the water droplets generates a waterfall sound that is more intense than the noise generated by a conventional showerhead.

3.5. Water Saver leaks when I use it. What should I do?

If you are facing a watertightness issue with the Water Saver, some simple steps might be required to solve your issue:

- Make sure you have put the yellow and green gasket provided in the Water Saver box inside the showerhead (inside the gold bottom part of the Water Saver) before screwing it onto the hose. If the gasket is old and damaged, you might need to change it.
- Refer to the installation instructions and to the installation videos for further indications.
- Check that the Water Saver is tightly screwed onto the hose. You can use a pair of pliers to tighten the Water Saver onto the hose if needed.

3.6. My hose doesn't properly slid back into the Easy dock adapter after I've used the Water Saver. What should I do?

Some backwash have plastic rigid hose that don't slid back easily into the EasyDock support once the rinsing is over.

There can be some resistance from the hose that grip the inside of the Easy dock adapter, making it difficult to place the Water Saver back in the EasyDock. This phenomenon doesn't impact the use of the Water Saver. However, if it is not comfortable for you, we recommend you change your hose to a nylon hose that slides more easily in the EasyDock support.

3.7. I don't have hot water when using the Water Saver. Why is that?

The Water Saver has a water flow rate of approximately 3 L/min. The Water Saver flow rate may not be sufficient to activate some instant water heaters. In some cases, an adjustment on the heater settings can solve the problem but some instant water heaters (especially gas) are not compatible with the Water Saver or flow rate showerheads. Please refer to *Section 1.4*.

3.8. Why can the hot water take longer to come when turning on the faucet with the Water Saver compared to regular showerheads?

The amount of cold water remaining in the pipes must be drained before the desired rinse temperature can be reached. Since the Water Saver delivers less water per minute than a standard showerhead, such process takes proportionally more time. But it does not waste more water or energy.

3.9. The water temperature fluctuates when using the Water Saver. What should I do?

The temperature fluctuations are mainly due to the pressure difference between the hot and cold water pipes. These differences are generated by the mix of different equipment consuming water in the network. The perception of these fluctuations is amplified / revealed by low flow equipment such as the Water Saver.

This effect can be fixed by the installation of a thermostatic valve. It will isolate low flow equipment from the disturbances of the water system. This may require the service of a plumber.

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